



annual report

FY2019-2020

THE ARC SAN FRANCISCO

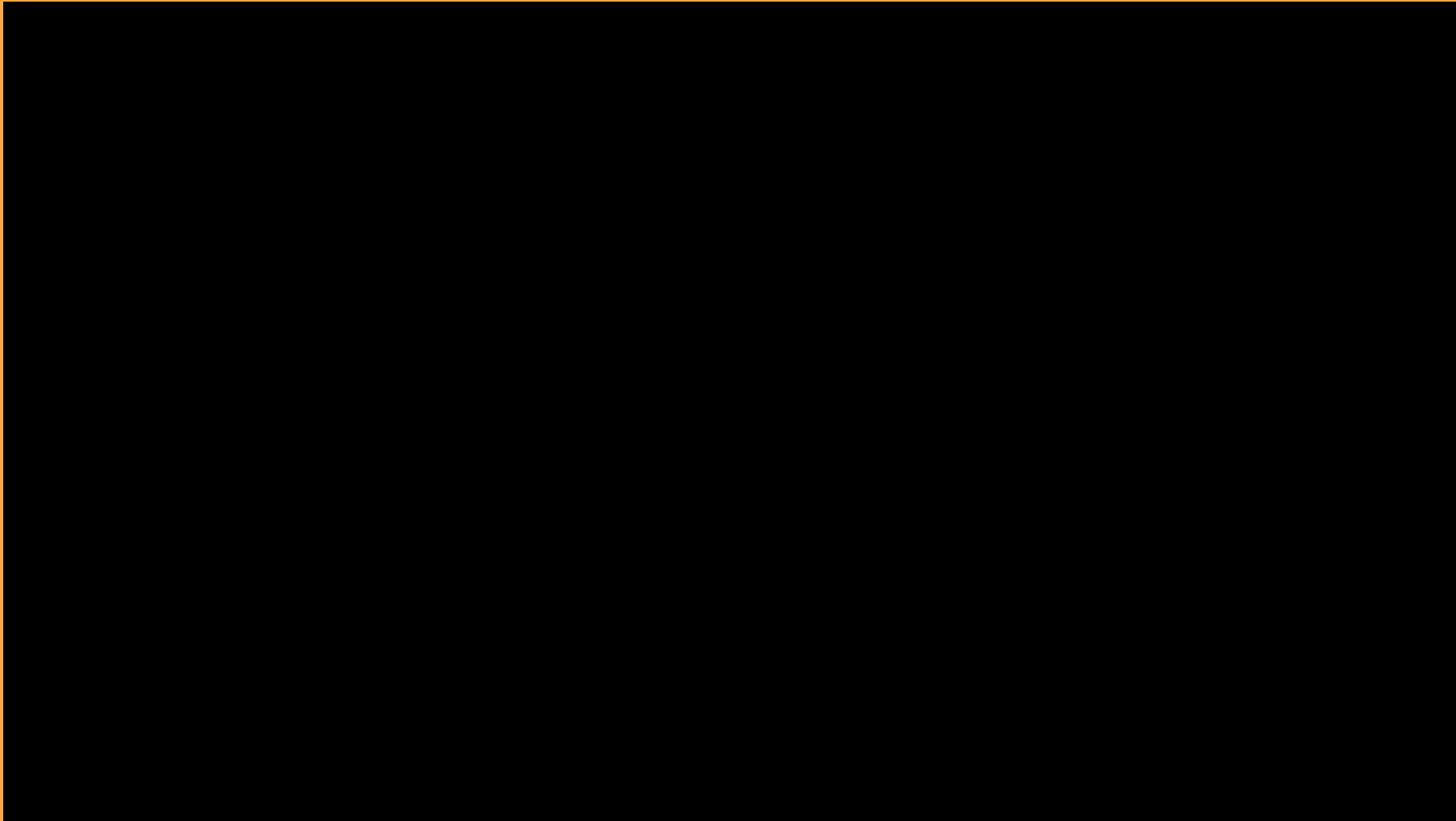


The Arc

San Francisco

*For people with intellectual
and developmental disabilities*

MISSION VIDEO



The mission
of The Arc
San Francisco is to
transform the lives
of adults with
developmental
disabilities by
advancing lifelong
learning, personal
achievement and
and independence.

AN EXTRAORDINARY YEAR

Dear Friend,

As our fiscal year began in July 2019, our sights were set on bringing new access and innovation to our disability services. Our timeline was months, the goals were far-reaching and budgets were set. **Then the pandemic hit--a catalyst for rapid change.**

Suddenly, all our energies shifted to bringing essential services to participants spread across three counties with a wide spectrum of needs and abilities.

- We did not reset our goals--we found new ways to reach them.
- We did not interrupt our services--we found new ways to deliver them.
- We did not stop imagining a brighter future--instead, we dreamed bigger and bolder.

I am proud to share this report in a digitized format that highlights a year of whirlwind change-- **a truly transformative time in our 70-year history.** Thank you to everyone--our board, dedicated staff, determined participants, supportive families and friends, employers and partners--all of whom share in the success of this extraordinary year.



Ellen

Ellen Hanscom
Chair, Board of Directors



CATALYSTS FOR CHANGE:

HOW WE CONNECT

The shelter-in-place mandate brought the digital divide to crisis levels. Arc teams mobilized quickly to respond.

"Thanks to a tech-savvy staff and community partners, calls for more devices were answered, online access doubled and we found a new resilience--and pride--in logging on and connecting. From remote classrooms to telehealth check-ins, the pivot to virtual services reframed our work and created new opportunities for teaching, training and supporting."

KRISTEN PEDERSEN

INTERIM EXECUTIVE DIRECTOR



CATALYSTS FOR CHANGE:

WHO WE ARE

Demands for racial justice galvanized our community as we peeled back the layers of intersectionality and the urgency of advancing equity.

"Our 'Windows Talk' project grew out of the need to give voice to Arc creatives through artwork, poetry and posters highlighting racial justice, disability rights and identity politics.

Internally, The Arc SF is confronting what we do, how we do it and how to address our own inequities."

ALEXANDRA WILLIAMS

PROGRAM MANAGER, ARTREACH STUDIOS



CATALYSTS FOR CHANGE:

HOW WE LEARN

Conversation is critical for all learners. From remote classrooms to virtual salons, our education teams expanded reach and skills with new platforms and innovations.

"Although there's no substitute for in-person learning, Arc participants' adoption of online classes has far exceeded our expectations. We built The Hub for our students in eight days. But I think it's opened the door to a lifetime of accessible learning for many participants."

[CLICK HERE](#)
"Crip Camp: A Conversation with the Directors"

NINA ASAY
SENIOR DIRECTOR OF OPERATIONS

875

TOTAL PARTICIPANTS

Adults with developmental disabilities in The Arc San Francisco, Marin and San Mateo county programs.

Programs and Services



HOME

HOW TO USE

SUBJECTS



Daily Class Schedule Fall/Winter Semester

 10 - 11am ZUMBA WITH SHANA https://us02web.zoom.us/j/804422502	 1 - 2pm MANAGERS OFFICE https://us02web.zoom.us/j/804422502
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7,321

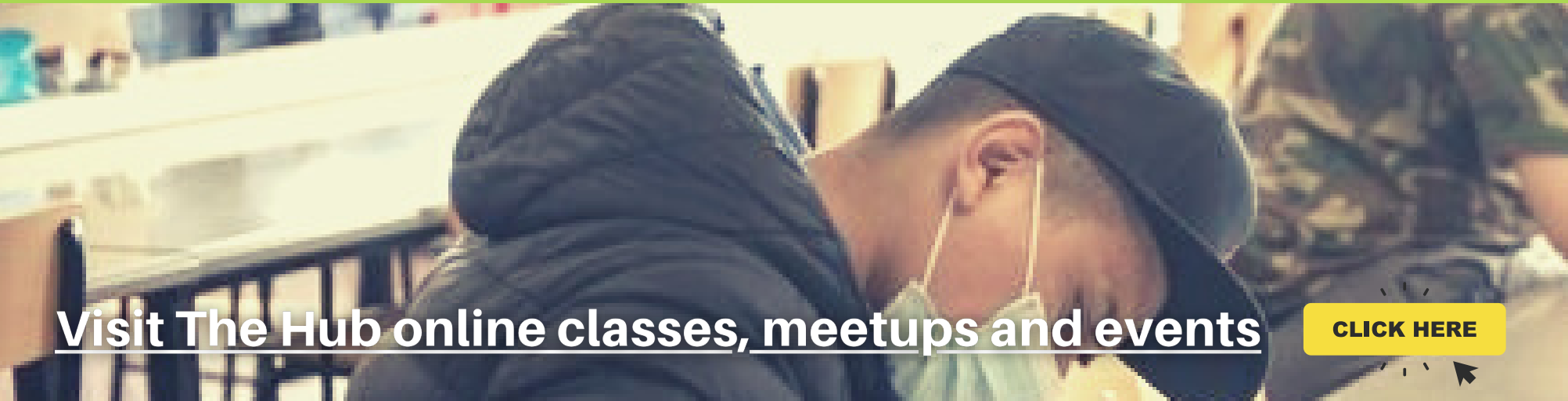
Participant visits to The Hub
new remote learning site
3/18/20--9/30/20

COVID-19 SHELTER-IN-PLACE
SPECIAL RESPONSE

Continued Education

From young participants to mid-life career changers and retirees, learning lasts a lifetime. The Arc's Education Navigation team provides guidance, support and coaching every step of the way.

- 342 Adult students
- 60 Community college attendees
- 62 Education classes at The Arc
- 10 Peer-to-peer tech support hrs/week



Visit The Hub online classes, meetups and events

CLICK HERE

Employment / Careers



Meet Natalie

"I'm doing things I've never done before."

(VIDEO, NEXT PAGE)



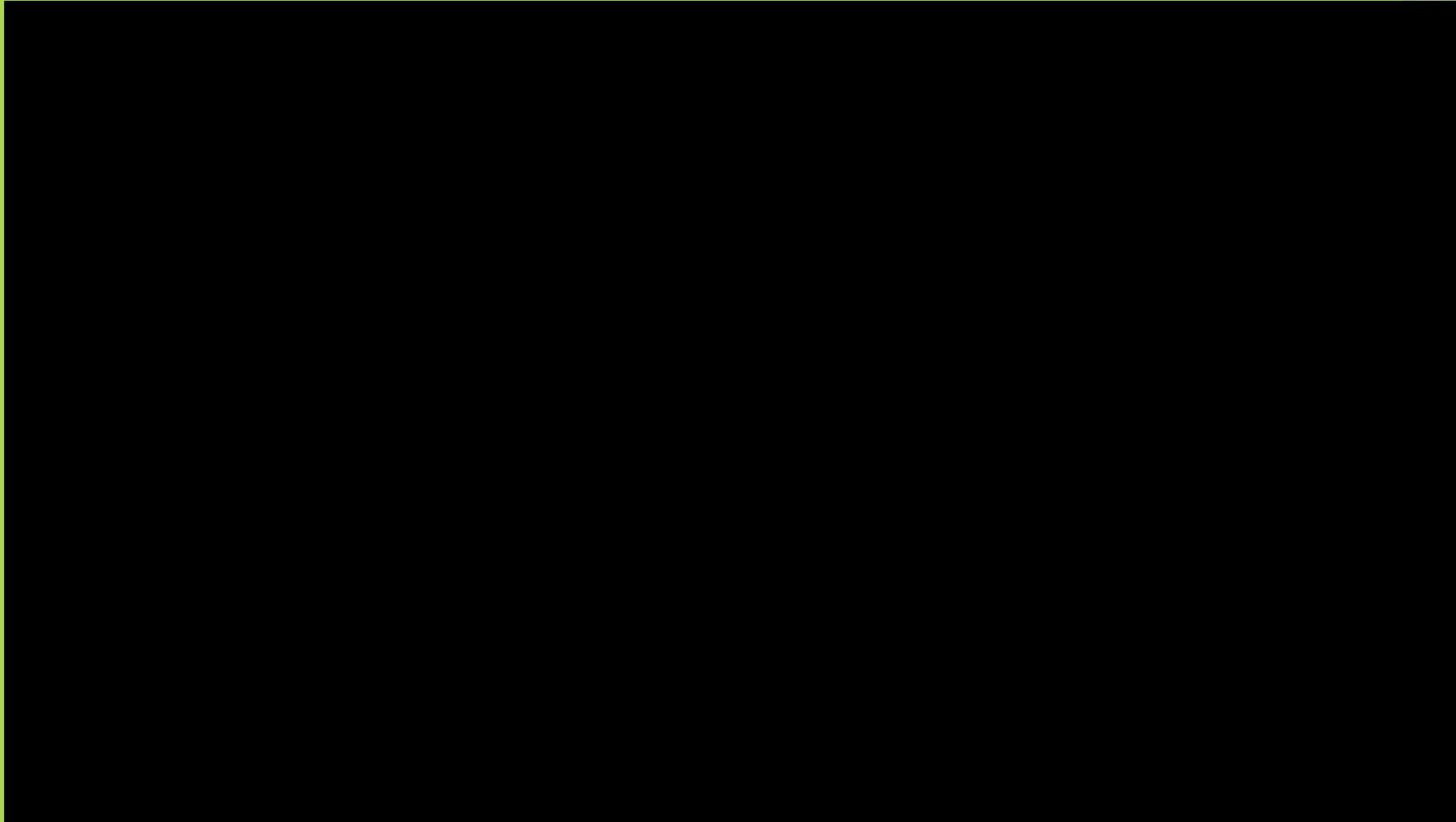
Support services include: Employment assessment, career exploration, site visits (when safe), job search and interview prep, job development and placement, internship coordination, job coaching and advancement.

- 345 Participants employed & in work prep
- 95 New placements (8% increase y/y)
- 87 Arc internship program graduates
- 05 Internship sites
- 154 Employer partners (5 new)
- 05 Employers hired additional clients

80

Clients receiving
job disruption
& employment
training support
3/18/20--9/30/20

**COVID-19 SHELTER-IN-PLACE
SPECIAL RESPONSE**



Health, Wellness & Senior Services



Meet Sofia

"Don't be afraid."

(VIDEO, NEXT PAGE)



One-to-one case management and interventions provided for clinician visits, health screenings, vision care, dental health, podiatry, fitness, nutrition, medication monitoring and protective advocacy.

139 Health Advocacy Services clients

14,377 Health Care Case Management hrs.

803 Support interventions

44 Seniors Program participants

**COVID-19
SHELTER-IN-PLACE
SPECIAL RESPONSE**

18,455

Well-being & support
checks on Arc
participants
3/18/20--9/30/20





Housing & Residential Services

Clients receiving independent living support and housing advocacy

60

Supported Housing Units, SF:
The Arc Bay Street, Arc-Mercy Housing, Bill Sorro Community

29

Participants are supported in shopping, nutritious meal preparation, budgeting and financial management, neighbor relations and healthy relationships, applying for new housing, moving logistics and settling in to new residences.



Recreation & The Arts

"Friends Like Me" participants at
Dinner Club, Game Nights, outings &
Theatre Class

78

ArtReach and Howard Street
Studio artists

70

Studio Artist sales

\$6,660

The Arc strives to offer opportunities for fun and self-expression in community settings and with peers, helping participants overcome the isolation and communication barriers common among this population.



Volunteers Making a Difference

Volunteer hours in support of Arc programs and participants

1,721

Regular volunteers

20

Corporate and individual volunteers

300

Volunteers are the lifeblood of The Arc, providing the support, people-power and passion that drive our success. From classes in personal banking to health screenings and holiday celebrations, the many hours given so freely are a vital part of our mission.



UCSF HEALTH FAIR



SF ROTARY DINNER CLUB

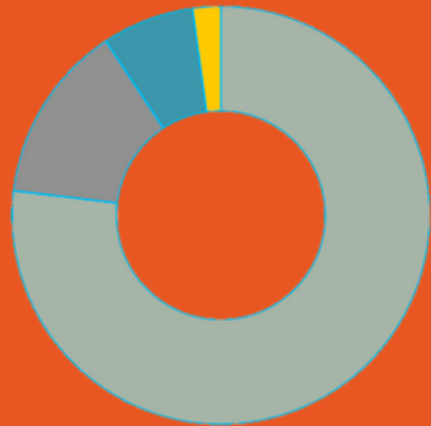


VERILY WITH ARTREACH ARTISTS

Statement of Activities FY 2019-2020

REVENUE & SUPPORT:

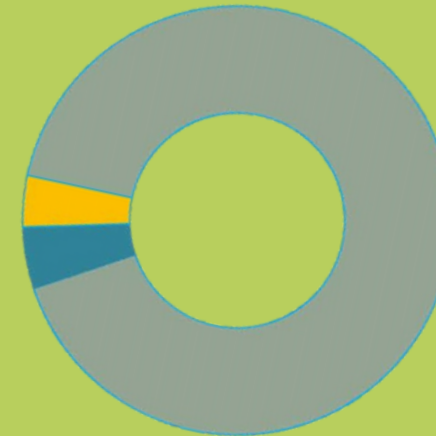
TOTAL \$12,003,140



- Government Funding
\$10,348,500 (86%)
- Fundraising & Special Events
\$1,263,244 (10%)
- Rental & Other Income
\$394,074 (3%)
- Investment Income
\$129,046 (1%)

EXPENSES:

TOTAL \$11,739,919



- Program Services
\$10,789,336 (92%)
- Administration
\$458,875 (4%)
- Fundraising
\$491,708 (4%)

The complete FY2019-20 audited Financial Statement for The Arc San Francisco will be available online at www.thearcsf.org

875: TOTAL ARC SF, SAN RAFAEL & DALY CITY PARTICIPANTS

Thank You to our Donors

Pacesetters •

Major Donors whose gifts of \$10,000 or more help us achieve strategic initiatives by 2021.

Arc Angels §

The Arc Angel Society is comprised of Angels who make gifts or multi-year pledges of \$3,000 or more.

Tributes ◇

In honor of or in memory of a Tributee.

Major Donors

Thank you to these generous individuals who create more opportunities for our participants.

\$25,000+

Anonymous •
Brian & Allison Jacobs •
Michel Kapulica & Elizabeth Brogna •
Synthia Mellon Miller & Walter Miller •

\$10,000 - \$24,999

Anonymous •
John Beeler •
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Thank You to our Donors

(\$5,000-\$9,999 cont.)

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Francesca & Greg Vogel §

Individual Valued Donors

These donors empower our participants every day.

\$2,500 - \$4,999

Pamela Buttery §
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Lenore Heffernan
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Galina & Alec Miloslavsky §
Paula Morgan §
Andrea Reid ◊
In honor of Pamela Buttery & Friends Like Me
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Shauna Marie Rose §
In honor of Gloria Louie
Jennifer & William Schwartz
Sheila Otvos Sohr §
Christina Stephen §
Shannon Trevino §
Simon Voong

\$1,000 - \$2,499

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John Ball
Luc & Sarah Barthelet ◊
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Thank You to our Donors

(\$1,000-\$2,499, cont.)

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(\$500-\$999, cont.)

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Thank You to our Donors

(\$250-\$499, cont.)

Mona Lessing Harroch & Richard Harroch

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Jackie & McDowell Kenley §

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In honor of the Tabas Family

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In honor of Tim Hornbecker

Sambou Makalou

Susan & Thomas Mason

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John Moss

Mark Nelson

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In honor of Hanson Bridgett Arc Employees

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Jeffrey Robertson

Danielle Ruyumaker

Jonathan Schoonmaker ◇

In honor of Financial Force Exec Team

Marissa Snapp §

Peter Straus & Lili Beyers

John Takayama

Daniel Taylor

Stephen Tedesco

Caroline Terwilliger

Joanne Tolosa

Thomas U& Ann Van Ess

Audrey Vernick ◇

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Jennifer Wales

Charleen White

Mary Whitten

Gee Gee Williams

Karen Williams

Liane Yee

Hae Ryong &

Sarah Yoon

Sandra Zimmerman

Thank You to our Donors

Corporate Circles

Members contribute \$2,500 or more to sustain and improve our services.

Inclusion

\$25,000+

PwC

Sundt Walsh

Empowerment

\$15,000 - \$24,999

Safeway Foundation

Zendesk

Dignity

\$10,000-\$14,999

AT&T

Morrison & Foerster

Salesforce

Union Bank

Equality

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Kaiser Permanente

Marin Software, LLP

Osterweis Capital Management

Pillsbury, Winthrop Shaw Pittman

Community

\$2,500 - \$4,999

California Academy of Sciences

Commercial Interior Builders, Inc.

San Francisco Giants

Corporate Donors

Our corporate partners invest in our clients' success, changing lives and building awareness in the business and wider community.

\$1,000 - \$2,499

Autodesk

CalNonprofits Insurance Services

Community Thrift Store

Eleven Inc.

Echo Technology Solutions

Thank You to our Donors

(\$1,000 - \$2,499, cont.)

GKV Capital
Intuit
San Francisco Toyota
Upwave

\$500 - \$999

Dazzle Me Fine Jewelry
SF Anchor

Foundations & City Funders

We gratefully acknowledge the support of our foundation and city grantors.

\$100,000 - \$249,000

Department of Children, Youth & Their Families

Mayor's Office of Housing & Community Development
Office of Economic & Workforce Development
SF Human Services Agency

\$25,000 - \$100,000

Atkinson Foundation
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\$10,000—\$24,999

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If you believe you made a gift between July 1, 2019 and June 30, 2020 and we have omitted or misspelled your name, please accept our apologies and contact the The Arc San Francisco Development Office at 415.255.7200.

Together we give.



Dec 1, 2020

SAVE THE DATE!

GIVING
TUESDAY

BE MERRY & BRIGHT
WITH HOLIDAY
GIFT CARDS!



CONTACT US

For inquiries, you can reach us at
415.255.7200 or visit www.thearcsf.org.

Your support transforms lives. givearcsf.org



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developmental disabilities by advancing lifelong
learning, personal achievement and independence.*

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