



For people with intellectual
and developmental disabilities

A Community in Action: The Arc San Francisco Annual Report 2024

JULY 2023-JUNE 2024



THE ARC SAN FRANCISCO

OUR MISSION

To partner with adults with developmental disabilities as **they design their futures** and **transform our communities** through lifelong learning and self-determination.

OUR VISION

We picture a **fair and just world** where all **people with developmental disabilities thrive.**



DEAR FRIENDS, FAMILIES, AND PARTNERS,

As we reflect on the past year, I'm filled with pride and gratitude for all we've achieved together. Our unwavering commitment to partnering with individuals with disabilities has delivered remarkable results.

We launched internships with Salesforce and The Arc San Francisco, providing invaluable work experience. **Advocacy Days in Sacramento** amplified the voices of people with disabilities, while events like the **ArtReach Film Festival** celebrated their talents and raised awareness for inclusive arts. **Digital literacy training** equipped participants with essential skills, and our consultation on a sensory room at SFO improved accessibility for travelers.

Mentorships fostered personal growth, and grants supported entrepreneurship, breaking down barriers to education, employment, and leadership.

Despite successes, **funding uncertainties remain a challenge.** Guided by values of interdependence, justice, and belonging, we are steadfast in building a more equitable society.

Thank you for your partnership in creating a world where people with disabilities thrive.



With gratitude,

A handwritten signature in black ink, which appears to read "Kristen Pedersen".

Kristen Pedersen
Executive Director
The Arc San Francisco

THANKS TO YOU **WE SERVED**

680

ADULTS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

throughout **the Bay Area** including **San Francisco, Marin** and **San Mateo** county in the 2024 fiscal year
(**July 1, 2023 – June 30, 2024**).



HEALTH AND WELLNESS

Adults with developmental disabilities often face challenges getting the medical care they need. **The Arc SF's Health Advocacy program works to remove these barriers**, helping clients—and their doctors—feel confident and ensuring everyone has access to fair and quality care.

This year, **NPR's Tradeoffs** highlighted our partnership with Dr. Clarissa Kripke, showcasing how we're transforming healthcare for adults with developmental disabilities. **Thanks to your support, our incredible Health Advocates go above and beyond every day**—coordinating care, solving problems, and making sure clients can live healthier lives.

Your Impact this Year

- A total of **140 clients** receive Health Advocacy services.
- We addressed **39 urgent cases**, which included:
 - **9 emergency** room visits
 - **30 urgent care** visits
- We assessed and connected **13 new clients** to essential services.
- Our team provided **13,092 hours** of healthcare case management.



RESIDENTIAL SERVICES

Thank you for your generous support of The Arc SF's Residential Services program. Your contribution plays a vital role in helping adults with developmental disabilities find suitable housing and create a safe, supportive, and inclusive community. Together, we are making a significant difference in the lives of those we serve, ensuring that everyone has a place they can truly call home. Your commitment to our mission is deeply appreciated.

Your Impact this Year:

- **29 clients** received support to maintain stable housing.
- **38 housing units** provided welcoming homes, including: Bay Street, Bill Sorro and Arc Mercy

Visits from Supervisor Dorsey and Senator Scott Wiener highlighted the importance of inclusive and accessible housing for people with developmental disabilities. Together, we're collaborating to create homes where every client can live confidently and with dignity.



LIFELONG LEARNING

Thanks to you, Lifelong Learning offers adults with developmental disabilities opportunities to explore their interests, gain new skills, and build connections. Whether clients are diving into technology, leading a class, or dancing in Zumba, they're learning and growing in ways that matter to them.

Your Impact This Year:

- **422 clients** participated in Lifelong Learning classes
- **4 client-led classes** empowered clients to share their knowledge and lead others.

The Arc SF's Participant Survey collects feedback from clients to gain insights into their experiences and preferences, helping to shape programs based on client input.

- **140 clients** completed the survey.
- **Over 90% felt "Happy"** with their experiences at The Arc.



WORKFORCE DEVELOPMENT

This year, our Workforce Development programs continued to provide tailored support for clients seeking employment. From internships to long-term job placements, we focused on building pathways that align with individual aspirations and strengths.

Your Impact This Year:

- **198 clients** secured or maintained employment with the support of our workforce initiatives.
- **79 employer partners** engaged with The Arc SF to create inclusive hiring practices and opportunities.
- **14 clients** gained hands-on experience through internships, furthering their professional development.
- **2 new partnerships** were established, broadening the range of available job opportunities.

We are dedicated to helping clients confidently navigate their career paths through collaboration, individualized support, and community engagement. Our initiative includes expanded internal internships to help develop workplace skills in a supportive environment.



ARTREACH AND FRIENDS LIKE ME

At The Arc SF, creativity and connection take center stage. Through ArtReach and Friends Like Me (FLM), clients are empowered to express themselves, build relationships, and engage in meaningful, inclusive activities that enrich their lives.

Your Impact This Year:

- **81 clients** engaged in Friends Like Me, connecting with peers through fun and enriching activities.
- **45 ArtReach artists** showcased their work at events and exhibitions, with opportunities to share their creative talents and stories.
- **ArtReach clients generated \$5,274 in gross sales** through pop-up events at corporate sites and community spaces.

ArtReach artists gained recognition through exhibitions at the Disability Arts Showcase and collaborations with the WAVE Collective and Root Division. In-person pop-up sales on Howard Street, featuring partners like Deloitte, BlackRock, and Salesforce, allowed artists to showcase their talents and reach wider audiences.



Cashier: Godzilla, you have to pay for

VOLUNTEERING

You've made it possible for mentors and volunteers to create life-changing relationships this year. Through your support, 27 peer mentors guided clients in building skills and confidence, while 22 PULSE members and corporate partners hosted impactful events and advocacy initiatives. Your dedication to fostering connection and community inspires us all. Thank you for showing up and making a difference.

Your Impact This Year

- **27 peer mentors** worked closely with clients, providing personalized support in areas like career planning and life skills.
- **22 PULSE members**—our young professionals council—supported events and advocacy initiatives.
- **Volunteer groups from Rotary, Atlassian, Deloitte,** and other corporate partners hosted impactful events and opportunities.



CLIENT ADVISORY COUNCIL

The Client Advisory Committee (CAC) is a powerful example of what's possible when self-advocates with disabilities are given the tools and support to lead.

Thanks to your generosity, CAC members develop leadership, communication, and advocacy skills while championing their rights and making an impact through initiatives like Capitol Action Day, creative workshops, and community advocacy. Your belief in their potential drives this transformative work, creating a more inclusive and equitable future for all.

Your Impact This Year

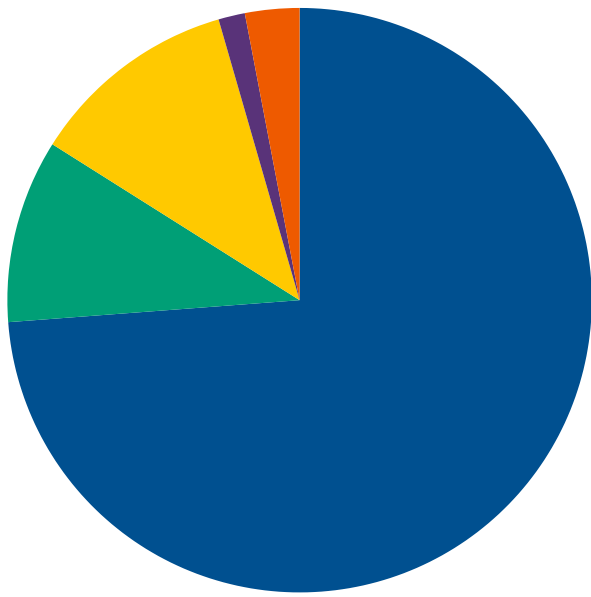
- **95 self-advocates** participated in CAC this year.
- **12 key initiatives were identified**, including Capitol Action Day and fundraising activities.
- **5 CAC members hold leadership roles**, such as board members and advisory council members.
- **7 client-led classes** include creative writing, meditation, and cultural studies.



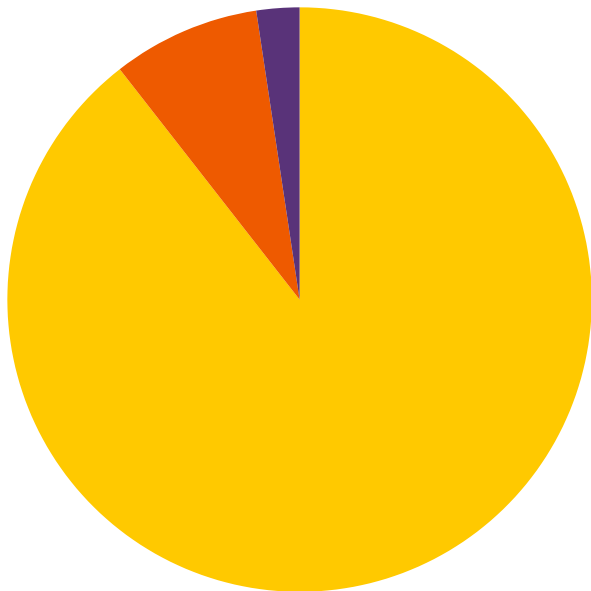
STATEMENT OF ACTIVITIES

FY 2023-2024

TOTAL OPERATING REVENUE: \$12,416,541



● Gov. Funding	\$9,163,477	74%
● Foundations & Corps.	\$1,260,818	10%
● Individual Giving	\$1,436,956	12%
● Special Events	\$182,124	1%
● Rent & Other Income	\$373,167	3%
Total Operating Revenue	\$12,416,541	
Board-Released Funds	\$1,953,416	



TOTAL EXPENSES \$13,819,426

● Program Services	\$12,361,447	89.45%
● Fundraising	\$1,129,871	8.18%
● Administration	\$328,108	2.37%
Total Expenses	\$13,819,426	

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The following list of donors are individuals who gave \$100 or more from July 1, 2023, to June 30, 2024.

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